

# ESG Update

## 2024 Q2



### Resident Engagement

Our resident manager at 2128 Van Ness continually fosters a strong sense of community, both within our building and beyond. Under her leadership, this building proudly participates in the annual USPS-hosted Stamp Out Hunger food drive in San Francisco.

The response from our residents was incredible, as they came together to collect 10 bags of groceries for local families in need. This food drive is just one of the many ways she helps us be a better neighbor and support our community.



### Stakeholder Engagement

Veritas' Chief Technology Officer, Anil Singh, was a distinguished speaker at the Housing Innovation & Tech Conference, hosted by the East Bay Rental Housing Association. Mr. Singh discussed the role of technological innovations in enhancing efficiency and sustainability within the housing sector. His insights aimed to inspire new ideas and catalyze further advancements in housing technology. We are excited about the opportunities to collaborate with industry leaders and explore cutting-edge solutions in our local markets.

At the annual National Apartment Association conference, Veritas demonstrated its innovative approach to customer service, which has notably improved response times and set new benchmarks within the industry. The company has streamlined its operations across the West Coast, pioneering changes that promise to redefine industry standards. David Thomas, Director of Innovations, detailed the systematic enhancements they have implemented throughout the leasing, maintenance, and improvement processes. These enhancements are designed to bolster resident communication and yield sustained returns on investment.